

CPAS Hosting Services

CPAS Systems Inc. offers hosting services for our award-winning CPAS v5 pension administration software solution. In other words, clients can outsource the IT Support aspect of pension administration where this makes sense. Clients that select this service will have online access to the CPAS v5 functions for members, employers and administrators on a 7 day by 24 hour basis. Our hosting infrastructure is located in a secure, state of the art facility operated by Q9 Networks Inc. Q9's data centres are best- in-class, and are used by a number of Canada's major financial institutions.

While the physical infrastructure securing your CPAS v5 pension benefits system will be located at Q9, all support required to monitor, maintain, backup and recover your CPAS application, as well as rapidly respond to questions, support system updates and resolve issues will be provided by our experienced and knowledgeable, CPAS Professional Services staff.

Application Hosted in High-Security, High-Availability Data Centre

- High-Availability data centre featuring redundant environmental systems for heating and cooling and 100% power availability.
- Redundant network connectivity and 100% network availability.
- High level of physical security with biometric access controls, 7x24 on-site security officers and an extensive video camera network.
- 7 x 24 monitoring and support.

CPAS v5 Application and Database Management

- Help Desk support for plan administrators.
- Managed Firewall and Intrusion Detection.
- Database security and user/access management.
- Backup management, off-site backup, disaster recovery support.
- Server and Network Storage monitoring & management.
- 7x24 incident management.
- CPAS managed application testing and support.
- Patches, releases and upgrades.
- Audit/compliance/certification support.
- Integration with third-party applications.
- Training support.

About CPAS Systems Inc

Founded in 1985, CPAS Systems Inc. is a global supplier of quality pension administration software solutions. CPAS provides advanced pension administration software for sponsors and administrators of single and multi-employer plans, as well as third party administrators and financial institutions.

About Q9

Q9 Networks is a leading Canadian provider of outsourced data centre infrastructure for organizations with mission-critical IT operations. Q9's data centres and network are backed by an industry leading SLA which guarantees 100% network and power availability. Q9 managed services, including: bandwidth, dedicated servers, firewalls, load balancing, virtual private networking (VPN) and back-up/restore, enable the rapid provisioning and scalability of client infrastructure.

For more information, please contact:

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ISO 9001:2000 Registered



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