

## CPAS v5

At CPAS we understand our clients objectives to implement a stable, state-of-the-industry fully integrated solution that is capable of supporting them well into the 21st century. CPAS v5 supports the complete administration and recordkeeping for Defined Benefit plans, Defined Contribution plans, and various hybrid plan types, as well as health and welfare group benefit plan premium administration. All of these functional components are supported by the underlying CPAS v5 platform, or application framework, and share the single integrated Oracle database.

The powerful architecture of CPAS v5 is unmatched in the industry. With a unique template design, CPAS v5 is a robust full service benefit administration system that can readily be updated and maintained as plan designs; legislation or pension administration practices change. While other companies are attempting to "add-on" the flexibility, we have already built it in.

The CPAS v5 solution provides extensive integrated pension and benefit plan administration functionality, business workflow processes, and data management capabilities designed to reduce users' time interacting with the system and increase users' available time to serve the plan members. Our solutions give our clients the ability to deliver exceptional customer service and user satisfaction by providing a high-level of functionality with:

- Timely and accurate responses to member, employer and other stakeholder inquiries. Easy to use, integrated workflow and business process management elements.
- Immediate production of benefits statements, payment options, estimates, and final calculations for distribution to members and employers.
- Online access to documents, forms, letters and other vital communication.
- Integrated data validation and management to improve data integrity and the accuracy of information collected, maintained and provide by you.
- Extensive web-based employer, member and retiree self-service through Internet browser-based access.
- Immediate access to member and employer historical data records, calculation estimates, and final benefit calculation details.
- A comprehensive audit trail of all transactions. For more information click here (PDF)